CHAMBER OF MINES: WORKSHOP ON MINING AND COMMUNITY
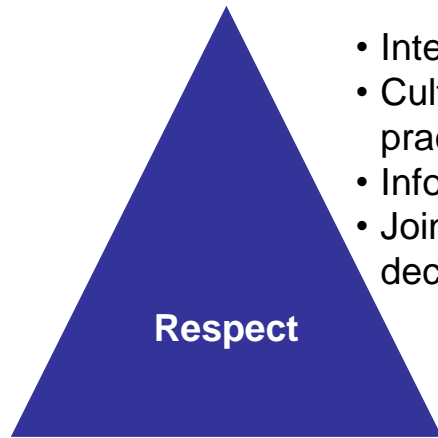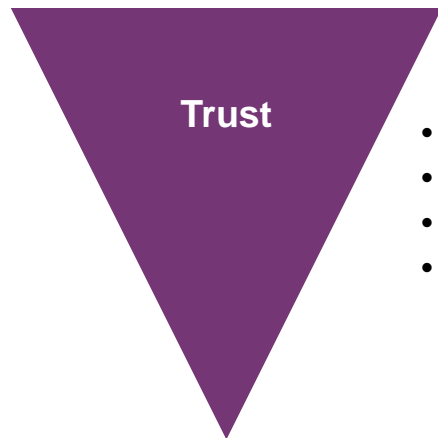19 Nov 2017

COMMUNITY ENGAGEMENT IN A LOW TRUST ENVIRONMENT: SOCIAL AND LABOUR PLANS AND JUNIOR MINING

Paul Kapelus
Synergy Global Consulting
www.synergy-global.net

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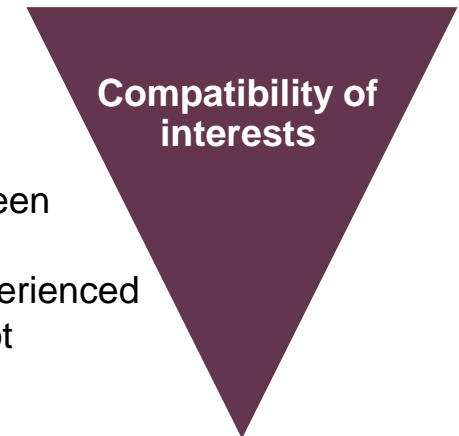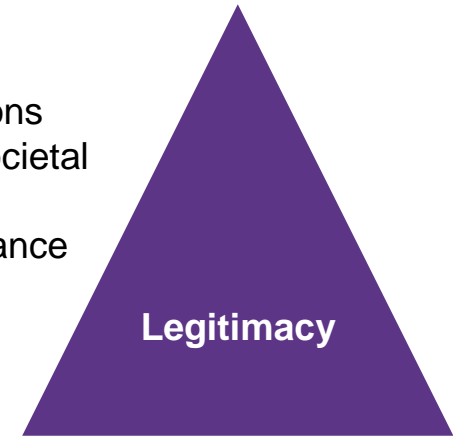# Indicators of community support for SLP

Respect

- Interpersonal dynamics
- Cultural boundaries & practices
- Information sharing
- Joint problem solving & decision making

Trust

- Truthfulness
- Credibility
- Transparency
- Alignment between expectations and capacity to deliver

Legitimacy

- Legal authorisations
- Alignment with societal expectations
- Individual acceptance

Compatibility of interests

- Alignment between interests
- Interactions experienced as win-win or not

- The community has expectations, but
  - They are not always aligned to the IDP

  ….. the community protests about project selection, or does not use the infrastructure, or burns it down

- Understanding of the local social environment, the stakeholders and dynamics
  - What is the community calling out for?

- Engage the local municipality through the LED Forums
  - Based on engagement with communities, attend the meetings and influence the selection of projects
  - Undertake research
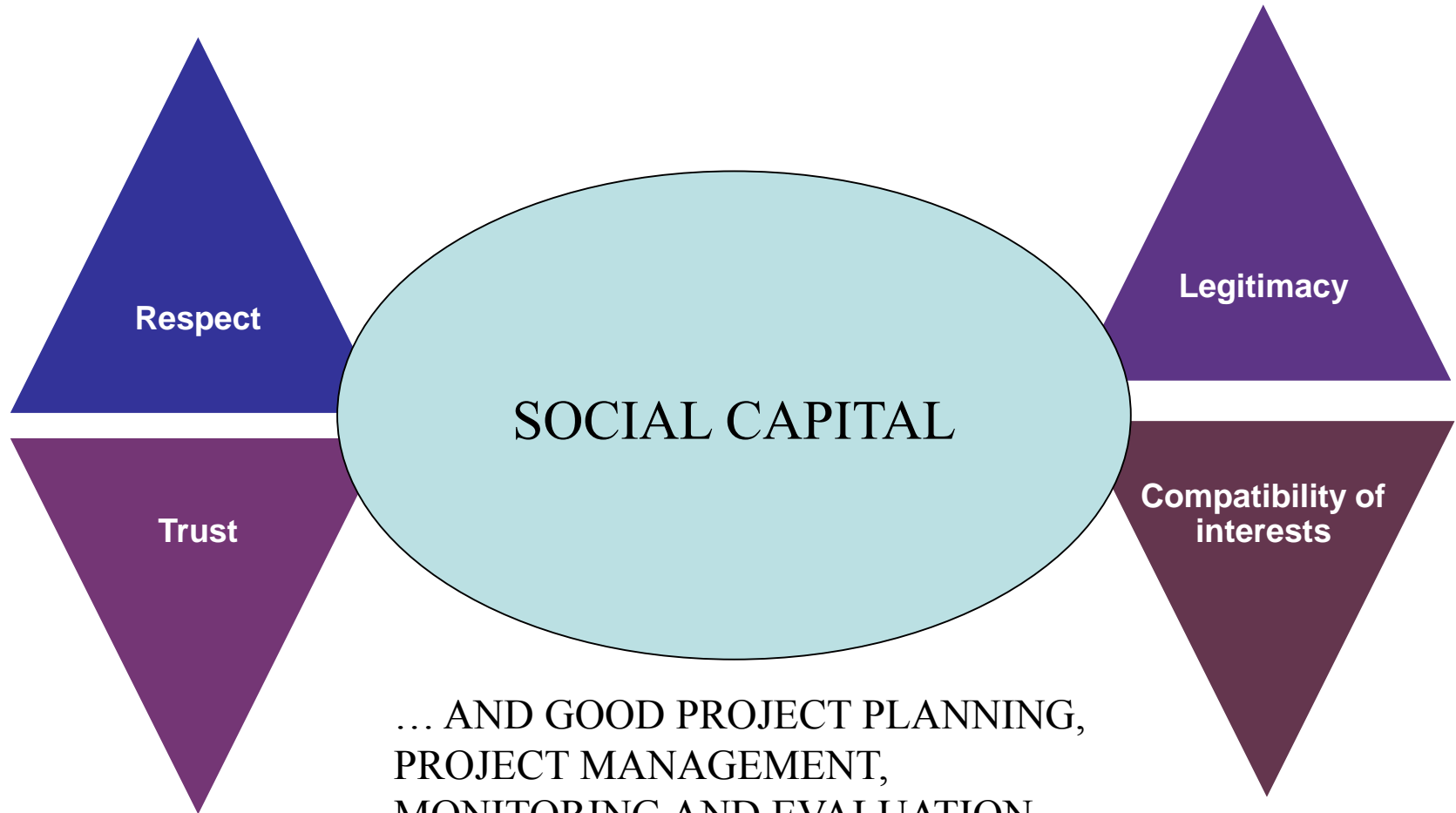 - Manage stakeholder expectations

Challenge 2: Project Implementation

- The implementation model:
    - Hand over the budget to the municipality?
    - Company implementation?
- Both models generally results in delays
- Companies are rushed and under pressure to comply. Breaks down trust, legitimacy and respect, and high levels of irritation
- Agreements with LM and project partners on the implementation plan is necessary
- Secure agreements with LM about planning for implementation
- Demonstrate to DMR a feasible implementation plan
- Improve implementation models and testing project feasibility

- Infrastructure projects versus capacity building / enterprise development projects?
- Opportunities for collaboration?

Ensure the following ALL THE TIME!

Respect

Trust

SOCIAL CAPITAL

Legitimacy

Compatibility of interests

… AND GOOD PROJECT PLANNING, PROJECT MANAGEMENT, MONITORING AND EVALUATION, REPORTING

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